



GENERAL CONDITIONS

ARRIVAL: arrivals must **be made from 5 p.m. onwards**. In case of night arrival, the keys of the accommodation will be left at the entrance office (only in season) provided that the accommodation has been paid.

DEPARTURE: Departures must be made **AT LATEST and imperatively at 10 a.m.** (for a departure after 12 a.m. the additional day will be invoiced). In case of departure outside the opening hours, the keys will be deposited in the letter box provided for this purpose.

PRICES :

To the rental rates proposed in your catalogue, the following additional costs must be added:

Cleaning fee **obligatory** at the end of your stay: 90,00 €.

Cancellation insurance (**general conditions on request**) : 3,1% of the rental price.

Tourist tax : according to the current rate

Booking fee: 35,00 €.

Entrance card : price according to current tariff

Sending expenses for the entrance card : 3,00 €.

Linen option:

Batch: sheet + fitted sheet + 2 pillowcases 12,00 €

Batch: 3 tea towels 6,00 €

Linen set (2 pers.) 35,00 €

Linen set (4 pers.) 55,00 €

By the piece :

Towel 4,00 €

Bath towel 6,00 €

Bath mat 4,00 € (in French)

Sheet in 80 or 140 3,50 €

Fitted sheet 3,50 €

Pillowcase 2,50 € (in French)

Tea towel 2,50 €

PAYMENTS: A deposit of 25% must be paid on booking. All payments by bank transfer or foreign cheques must be supplemented by an amount of 30,00 € corresponding to the bank charges. **The balance is due one month before the day of arrival.** In case the tenant does not arrive on the scheduled date, the accommodation will be kept available for 48 hours; after this period, if no notice of delay is given, the accommodation will be returned to the tenant without refund.

DEPOSIT : a deposit of **500,00 €** will be required for all our accommodations, **without exception**. This must be deposited on the website of our partner [SWIKLY](#), at the latest one week before your arrival. No key will be given if the deposit has not been made.

INTERNET: For the accommodations equipped with the WiFi Internet service, any tenant who incurs an owner's expense undertakes to inform the agency and to pay the amounts that will be charged to the owner. Furthermore, the tenant agrees not to surf on prohibited sites. If they do, they will be held solely responsible.

ANIMALS: For some accommodations, we cannot accept animals (for health reasons), so please specify the presence of your pet. If the presence of a parasite is reported to us within 3 days of your departure, we will ask you to pay for decontamination. It is very important to check with your insurer that your pet is covered for any damage it may cause in the accommodation booked.

CLEANING : The cleaning done by the Agency's services **is obligatory**. The dishes must be left clean and tidy, the linen put on the table and the rubbish removed. A supplement will be charged for any failure to do so, taken directly from the deposit.

LATE BOOKINGS : In case of late reservations by phone or for weekends (**reservations are only taken at the last moment**), the total payment by credit card will be requested.

CANCELLATIONS : In the event of cancellation by the tenant, the entire contract is due. The deposit is not refunded. In case of early departure, no refund is provided. In all cases, the booking fee is not refunded.

INSURANCE : We suggest that you take out cancellation insurance. The completed form must be returned with the deposit (the general conditions will be sent with the confirmation of the booking, but you can ask us for them before). If you do not return the form, the insurance will be taken out **automatically**.

The accommodation you will occupy is covered by a home insurance policy, however, we advise you to check with your insurer whether your "civil liability" policy attached to your main residence covers the holiday risk as well as any damage, theft or other in respect of your personal belongings that you may bring with you during your holiday.

PARKING : In view of the increase in incivilities linked to car parks, the agency cannot be held responsible in the event of the car park linked to your rental being unavailable during your stay.

ENTRY CARD : The cost of sending the entry card is for a simple mailing, if the hirer wishes to use a tracked mail, the amount will be increased according to the post office rates. Whatever the method of delivery chosen by the hirer, if the post does not arrive or arrives too late, the hirer will have no choice but to buy a new card from the admissions department. The agency cannot be held responsible. No card will be refunded.

In the event of a change of date on the contract, the customer must pay for a new card at the admissions department.