



GENERAL TERMS AND CONDITIONS 2024

ARRIVAL: arrivals must be from 5 p.m. onwards. In the event of night arrival, the keys to the accommodation will be left at the entrance office (only during the season) provided that the accommodation has been paid for and the deposit has been paid.

DEPARTURE: Departures must be made NO LATER than 10 a.m. (an extra day will be charged for departures after 12 noon). In the event of departure outside opening hours, the keys will be deposited in the letterbox provided for this purpose.

PRICES: In addition to the rental prices shown in our catalogue, the following additional costs must be added.
Cleaning is included in the rental amount.
Cancellation insurance (general conditions on request): 3.1% of the rental price
Tourist tax: according to current price list
Application fee: €35.00
Entry card: price according to current price list
Sending fee for entry card: €5.00
Pet: €20

Linen option as detailed below:

Linen pack (2 pers.): € 37.00

Linen pack (4 pers.) : 70,00 €

By the piece :

Set: sheet + fitted sheet + 2 pillowcases (80 or 140 or 160) 14,00 €

Set 3 tea towels : 8,00 €

Towel : 6,00 €

Bath sheet : 8,00 €

Bath mat : 5,00 €

Sheet in 80 or 140 or 160 : 4,00 €

Fitted sheet in 80 or 140 or 160 : 4,00 €

Pillowcase : 3,00 €

Tea towel : 3,00 €

PAYMENTS: A 25% deposit must be paid at the time of booking. A €30.00 bank charge must be added to all payments by bank transfer or foreign cheques. The balance is due one month before the date of arrival. If the tenant does not arrive on the agreed date, the accommodation will be kept available for 48 hours; after this time, if no notice of late arrival is given, the accommodation will be returned to the tenant without refund.

DEPOSIT: a deposit of €500.00 is required for all our accommodation, without exception. This must be deposited on the website of our partner SWIKLY no later than one week before your arrival. No keys will be issued without the deposit.

INTERNET: For accommodation equipped with WiFi Internet service, any tenant incurring an owner's expense undertakes to inform the agency and to pay the amounts that will be invoiced to the owner. Furthermore, the tenant undertakes not to surf on prohibited sites. If they do, they alone will be held responsible.

ANIMALS: For certain accommodation, we cannot accept animals (for health reasons), so please specify the presence of your pet. If we are informed of the presence of parasites within 3 days of your departure, we will ask you to pay for decontamination. It is very important to check with your insurer that your pet is covered for any damage it may cause in the accommodation booked.

CLEANING : There is a compulsory charge for cleaning carried out by the Agency. Dishes must be left clean and tidy, linen put on the table and rubbish removed. A supplement will be charged for any failure to do so, taken directly from the security deposit.

LATE BOOKINGS: In the event of late bookings by telephone or for weekends (bookings will only be taken at the last minute), full payment by credit card will be required.

CANCELLATIONS: In the event of cancellation by the tenant, the entire contract is due. The deposit will not be refunded. In the event of early departure, there will be no refund. In all cases, the booking fee will not be refunded.

INSURANCE: We suggest that you take out cancellation insurance. The duly completed form must be returned at the same time as the deposit (the general conditions will be sent with the booking confirmation, but you can ask us for them beforehand). If you do not return the form, the insurance will be taken out automatically. The accommodation you will occupy is covered by home insurance, but we advise you to check with your insurer whether your "civil liability" policy, which is attached to your main home, covers holiday risk as well as any loss, theft or other damage to your personal belongings that you may bring with you on holiday.

PARKING: In view of the increase in incivilities relating to parking, the agency cannot be held responsible if the car park associated with your rental is unavailable during your stay.

NATURIST VILLAGE ACCESS CARD: The cost of sending the entry card is for a single item. If the renter wishes to have the card sent by recorded delivery, the cost will be increased according to postal rates. Regardless of the method of postage chosen by the tenant, if the post does not arrive or arrives too late, the tenant will have no choice but to buy another card from the admissions department. The agency cannot be held responsible. No card will be refunded. If the date on the contract is changed, the customer will have to buy a new card from the admissions department.